

Our Terms & Conditions including some tips from our travel experience to ensure you travel without fuss:

Culinary Journey Tours are fully guided tours for you to explore the local food and culture of a region or country. We do not cover all costs because we want you to have some free time as individuals to explore your own interests – sights, food, shopping – and of course eating. We have arranged accommodation, transport, cooking classes, guides and tours, and a selection of meals. We do provide all breakfasts so we can all meet to outline our day so everyone has an understanding of what the day holds. We have done the organising so that all you have to do is pack a bag, bring a sense of adventure and fun and join us on your Culinary Journey.

Specifically:

- **Pricing:** Prices are displayed in Australian Dollars and are current on our website on the day they are viewed.

For our international tours, exchange rate fluctuations may be a factor that could affect our pricing. In exceptional circumstances if the exchange rate with the country we are touring fluctuates dramatically, or the price of services provided changes for reasons beyond the control of Culinary Journey, we reserve the right to adjust tour prices accordingly, even though the balance of the payment may have been made.

- **Payment:** For our South Coast and Sydney Journeys, payment in full is required at the time of booking. For these tours we accept payment by credit card or PayPal.

For our Australian and international Journeys, a non-refundable deposit of 20% of the tour price is required with your booking to confirm your booking with Culinary Journey and to secure your reservation with us. When your deposit is accepted by us it is also an acknowledgement by you that you accept our terms set out in this document. For our Australian and international Journeys, please do NOT provide any Credit Card details or attempt to pay using PayPal - we will contact you to arrange payment. Final payment is due 8 weeks prior to departure. Culinary Journey does reserve the right to cancel the tour because an insufficient number of people have booked before the cut-off date. It is unlikely this would happen but if we do not have sufficient numbers booked and the tour is cancelled you will be provided a full refund.

- **Disclaimer:** Culinary Journey does not own aircraft, hotels or coaches nor are we a carrier or hotelier. The services Culinary Journey supplies consist of arranging and co-ordinating accommodation, tours and transfers, making bookings and issuing vouchers to be redeemed by providers as necessary. We work with you and your travel agent to provide travel services. During our Tours, we exercise every care in the selection of reputable airlines, tour operators, coach and minivan operators, hotels and other service providers of the various travel services which are used in these tours. It is important to note, therefore, all bookings with Culinary Journey are subject to the terms, conditions and limitations of liability imposed by the service providers whose services we utilise, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage of baggage. Because of this Culinary Journey does not accept liability for events beyond our control or liability for accidents incurred due to actions taken at your own risk. Arrangements and payments you make with your travel agent are independent of Culinary Journey and any funds to be paid to your travel agent should come from you to your travel agents account and will not

transfer through Culinary Journey and will only relate to the services being provided by your travel agent.

- **Special Requirements:** Please advise Culinary Journey or your Travel Agent of any special requirements. We would also like to know of any medical requirements, food allergies and susceptibility to motion sickness. It is essential that you are able to cater for these issues and bring your preventative measures with you.

We may travel by road through undulating or mountainous conditions, by rail, by air, by foot and over water. Travel arrangements once the tour starts may have to be changed at short notice due to scheduling from our providers or weather and may not be foreseen. A degree of fitness is required to partake. It is essential that you get sufficient bed rest during the tour. The tour will also require a reasonable degree of walking which may be in all weather or on occasions over cobbled or unbroken ground. We may ascend several meters to the top of attractions or descend stairs, into ancient cellars which can only be accessed by stairs (no elevators) and these can also be several meters below ground level. Please be able to dress for all occasions and wear comfortable foot ware. Don't forget an umbrella, jacket or sweater - it can get chilly! Don't forget your sunscreen!

On occasion we use public transport because of its cost and ease of use plus our desire for you to have a closer experience with the local culture. On occasions it will be necessary to meet public transport timetables. It is important, for the sake of our group that as a group we meet these departure times to ensure no activities are forfeited. Please ensure you clarify details of our travel before we leave, if you have any concerns.

We also recommend that you hold an amount of cash in the local currency and have access to credit in the local currency. You may want to purchase items as you travel. We do not cover any excess baggage for items you purchase through the trip. Please confirm with your airline or travel agent about excess baggage costs as these can be expensive, particularly if you have to pay them at the airport prior to boarding your flight. We recommend you carry a luggage scale with you to manage your baggage weight. Keep the weight and size of your luggage to a minimum. You are responsible for moving your luggage from location to location so we advise you make it manageable for you. Make some allowance for items you purchase along the way.

- **Accommodation:** The accommodation we choose will always be selected for you as the best accommodation available for the locale and the purpose of the tour. Standards may vary from place to place and hotels may not always compare to Australia. Our accommodation is selected for location and facilities. In some areas the accommodation provided could sometimes be more "basic", but will be the best available. At times the room may be smaller than you would expect in Australia. On rare occasions at some locations, bathrooms and other facilities may be shared; payment of the single supplement will not necessarily mean a higher standard of accommodation. Tea and coffee making facilities, refrigerators in the rooms may be the exception rather than the rule. Please do not hesitate to contact us for further details on the accommodation standards for your tour.
- **Travel Insurance:** We strongly recommend you purchase a comprehensive travel insurance policy of your choice at the time of booking. Ensure that the insurance you purchase covers any loss you may incur for items such as lost luggage, any deposits paid, your airfare and any cancellation fees, damage to your luggage, loss of credit cards and any other concerns you may have. Normal travel insurance conditions will apply and be aware that insurance may not cover trip cancellation by you due to pre-existing medical conditions or if you change

your mind. Please read your policy carefully and be aware before you leave of what you have covered yourself for. Please consult with your travel agent if you are unsure of what you should have in place before you leave. Culinary Journey will not be held responsible for any issues arising because you have not put the correct level of travel insurance in place for your travel. We strongly recommend you have the correct level of travel insurance for your own protection.

- **Cancellation:** If cancelling prior to final payment the deposit is non-refundable. After final payment is received a cancellation fee of approximately 90% applies. This percentage may be less depending on the date of cancellation and we will do our best to negotiate a lower amount with our providers. A cancellation fee of 100% is applicable within 30 days of travel. If cancellation is not due to pre-existing illnesses, travel insurance will cover most or all of the cancellation fee. Please read your policy carefully.
- **Exclusions:** Passports for individuals with at least 6 months validity, visas, insurance, excess baggage (can be applicable on some internal flights), extra meals, laundry, drinks, items of a personal nature, tips, and international departure taxes are not costs covered by Culinary Journey.
- **Itinerary Validity and Content:** Every effort has been made to ensure the accuracy of our itinerary. Culinary Journey shall not be liable for any injury, damage or loss caused by any inaccuracy. Culinary Journey reserves the right to change tour arrangements or accommodations due to safety, security reasons or issues that service providers to Culinary Journey advise to us. Culinary Journey will endeavour to provide alternative arrangements of the same standard as that originally booked.
- **Clients' Responsibilities:** It is your responsibility to obtain visas, passports, health certificates or other travel documents where required for the tour. It remains your responsibility to ensure that these documents are in order and to meet any additional costs incurred as a result of failure to comply with such requirements. It is also your responsibility to book your own airline tickets and travel to meet the tour at the designated place where the tour begins and to make your own travel arrangements from the place where the tour ends. It is your responsibility to attend the Group Pre-Trip Briefing with the participating group so we can provide you with the most current information before you leave Australia for the tour. We strongly suggest you arrange a mobile phone service with Travel Sim or a similar telecom company and provide Culinary Journey with your contact numbers while you are with us during the tour.
- **Booking and Booking Deadline:** Please refer to the Tour for this date for the particular tour in which you are interested

Ann Palmer and Culinary Journey

Please review our website culinaryjourney.net.au or contact us on +61(0)414 422 402 or info@culinaryjourney.net.au for any additional information.